Citi Velocity Privacy Notice

OUR PRIVACY NOTICE

ABOUT THIS NOTICE

This notice, together with the terms of use relevant to the products, services or information we provide to you or your firm, tells you how we may collect, handle, disclose and transfer personal information about you (and other individuals whose information you may provide to us) in connection with the Citi Velocity website and any access thereto via a mobile application (“Citi Velocity”). In this notice, “we”, “our” or “Citi” refers to the legal entity or entities in the Institutional Clients Group division of Citigroup Inc. that provide(s) products, services or other information to you or the firm that you represent through or in connection with Citi Velocity. Further information about these entities is given in the Citi Velocity Terms of Use.

By using Citi Velocity and/or by agreeing to the Terms of Use, you agree that we may collect, handle, disclose and transfer your personal information as described in this notice (or in the relevant terms of use) and that you will abide by your data privacy responsibilities set out in this notice.

Further information about our collection, handling, disclosure and transfer of your personal information may be given in the agreements between us and your firm.

PERSONAL INFORMATION WE COLLECT AND MAY DISCLOSE

Registration

We collect or generate some information about you in the registration process. This includes, for example, your name, geographical and email address, account type and status and user id and password, your firm's identity (and your department and location within you firm), a record of your acceptance of the Terms of Use and information as to your rights of access to Citi Velocity.

Information on your use of our site and your communications with us

We collect traffic information about all visitors to Citi Velocity and our other websites, including the collection of your IP address. This includes information about which web pages you access or visit and your use of the functions provided by Citi Velocity, including certain financial, transaction and market data. It may also include recording information about your mouse clicks, mouse movements, scrolling activity and other usage of our websites or products. We may also monitor and record your telephone, email, instant messaging and other communications with us in connection with Citi Velocity, and we collect aggregated information about how many users log into Citi Velocity on a daily basis.

Information you give us
If you give us information about other individuals when using Citi Velocity, you must first refer them to this notice and obtain their consent to our collection, handling, disclosure and transfer of their personal information as described in this notice.

You should not give us any particularly sensitive personal information, whether about yourself or anyone else – this includes, in particular, information regarding racial or ethnic origin, political, religious or other similar beliefs, health or sex life, trade union membership, criminal record, offences committed or alleged to have been committed, and social security, national insurance and other similar national identifying numbers.

Cookies

A cookie is a small text file that a web server may place on your computer when you visit a site. The file uniquely identifies a computer. Information stored in a cookie sent by Citi can only be read by Citi or companies we work with to operate this website. These cookies help us understand how visitors interact with our websites by providing information about the areas visited, the time spent on the website and any issues encountered, such as error messages. This helps us improve the performance of our websites.

You can control whether to accept cookies or not. If you decide to not accept cookies, some features and services on our site may not work properly because we may not be able to recognize you.

If you would prefer not to accept cookies, you can:

- Change your browser settings to notify you when you receive a cookie, which lets you choose whether or not to accept it
- Set your browser to automatically not accept any cookies

Do Not Track

Citi does not track user behavior on this website for the purposes of providing targeted advertising. We do not currently use technology on this website that recognizes "do not track" requests that users may set in their internet browser. Accordingly, to the extent provided herein, users of this website will have their actions tracked, logged and/or recorded as indicated herein even if "do not track" requests are included in your internet browser configuration.

OUR USE AND DISCLOSURE OF YOUR PERSONAL INFORMATION

We use the information we collect in connection with Citi Velocity to provide and administer the portal and the functions that we perform through the portal, to provide products, services and/or information as may be described in more detail in the relevant terms of use and generally to manage our relationship with you and your firm. We may also use the information for the following purposes:

- informing you and your firm of developments on Citi Velocity or with respect to other products or services of Citigroup and its affiliates (unless you have told us that you do not wish to receive such information by contacting us or clicking on the “unsubscribe” link at the bottom of any communication we send you);

- meeting obligations to and co-operating with stock exchanges, alternative trading systems, clearing and settlement agencies, brokers and other similar entities;
- performing our obligations under applicable laws and regulations anywhere in the world, including anti-money-laundering and anti-terrorist laws and regulations, cooperating with courts and other tribunals and with national and international regulatory, prosecuting and other governmental authorities, and taking steps in the fight against fraud and other crimes; and

- monitoring and improving our own businesses (including research, analysis, sales and marketing purposes) – although typically this will involve use of information only on an aggregated basis – and disposing of businesses to third party purchasers.

Our use of your personal information for these purposes may include disclosure to our affiliates and to our or their service providers, to your firm and its affiliates, and to stock exchanges, alternative trading systems, clearing and settlement agencies, brokers, courts and other tribunals, national and international regulatory, prosecuting and other governmental authorities, other financial institutions with whom we share information for fraud- and other crime-prevention purposes, purchasers (and potential purchasers) of our businesses, and (in each case) their professional advisors and service providers, and other similar bodies. Given the international nature of our business, this may involve transfer of personal information to any country in the world, including countries which may not have laws protecting the use of your personal information which are as strong as the laws in your country. By using this website or by accepting the Terms of Use you agree to these international transfers.

We do not track user behavior on Citi Velocity for the purpose of providing any targeted advertising from third parties. We do not currently use technology on Citi Velocity that recognizes “do not track” signals that you may set in your internet browser. Accordingly, to the extent provided in this notice, users of Citi Velocity will have their actions tracked, logged and/or recorded even if “do not track” signals are included in their internet browser settings.

SECURITY OF PERSONAL INFORMATION

The security of personal information about you is our priority. We protect this information by maintaining physical, electronic, and procedural safeguards in accordance with applicable law. We train our employees in the proper handling of personal information. When we use other companies to provide services for us, we require them to protect the confidentiality of personal information they receive.

While we work to protect your personal information, no data transmission over the Internet can be guaranteed to be completely secure. You must keep your password and other website registration information that you hold confidential. You should also control access to your e-mail and other electronic communications at all times and maintain a secure browser and other internet access devices.

YOUR CHOICES

As you consider your choices about how personal information about you may be shared by us, we encourage you to make choices that enable us to best provide you with information that might best meet your needs.
NOTICE OF CHANGES

We may change this notice from time to time. The effective date of this notice, as stated below, indicates the last time this notice was revised or materially changed. Checking the effective date below allows you to determine whether there have been changes since the last time you reviewed the notice.

EFFECTIVE DATE

This policy was last modified on January 16, 2020.